

Process Analyst Certification

Why the certification is relevant

With the focus on how to automate what you do as a discipline today, the Process Analyst Program is uniquely designed with process modelling training and project mentoring in the participant's own project(s). This ensures the highest level of knowledge transfer and skills building to meet today's organisations' cross-disciplinary capability requirements for professionals involved in such projects.

Focus of the Process Analyst

The Process Analyst Program has been structured to build on the existing capabilities of the practitioner and to infuse a new way of thinking, working and modelling. This is done through intensive classroom training, in-depth tutoring and coaching throughout the modules as well as with hands-on project experience, where you apply the acquired process modelling techniques and skills within the following disciplines:

- BPM Principles: BPR, Six Sigma, TQM, LEAN process tracking, pain points and bottlenecks.
- BPM Monitoring: Identify, develop and categorise BPM control and monitoring.
- Value-based Process Modelling: Process mapping based on strategy, value principles and clusters.
- Continuous Improvement: Ownership, measurements, monitoring, Cont. Impr. & change methods.

The Process Analyst Program can be integrated into any relevant organisation. It does so by adding the following theory, practice and modelling capabilities.

Theories Practitioners will learn

- Identify BPM requirements
- Focus on pain points and bottlenecks
- Develop BPM standards
- Ensure BPM integration
- Continuous BPM improvement

What Practitioners will work with in Practice

- Work with business and process owners
- Identify & categorise process areas & groups
- Analyze, design and implement processes
- Benchmark BPM maturity levels
- Define process standardisation & integration

Modelling capabilities Practitioners will gain

- Develop business process models (BPMN)
- Model process workflows
- Define BPM requirements
- Define BPM maturity levels
- Assign process roles, rules, channels & media

Enterprise Standards used

OMG (software standards):

- BPMN – Business Process Modelling Notations
- CMMN – Case Management Modelling Notations
- UML - Unified Modelling Language

LEADING Practice (Enterprise Standards):

- Emerging & Disruptive BPMN Forces & Trends
- Process Ontology
- Process Taxonomy
- Process Classification & Categorisation
- Process Artefacts
- eXtended BPMN
- Workflow Modelling
- BPM Lifecycle

Open Group Business Architecture

IEEE Process Engineering standards

Zachman Framework (Interrogatives)

ITIL 3 (IT delivery concept)