

Platform Analyst Certification

Why the certification is relevant

As a Platform Analyst, you will be the go-to expert for key mission-critical and ancillary production systems. You will primarily engage in and provide support for business facing activities, including determining (or creatively bridging) system feature-fit with business requirements, producing data and reports to support business operations, analysing platform performance, and providing software feature support to all end-users.

Focus of the Platform Analyst

The Platform Analyst is responsible for core administration, implementation, development and support of platform technologies with a critical focus on IT Service Management solutions, and strives to ensure overall performance, availability and fitness of applications and environments essential for platform operations and service delivery to customers. The Platform Analyst Program is based on an intensive 5-day classroom training module and is supported by Individual Performance Coaching on a project selected by the partitioner. The hands-on experience ensures that the platform and enterprise architecture management and modelling skills are applied within the following disciplines:

- Technology Layer Modelling: Platform components, devices, functions, services, rules, compliance, media and channels.

Theories Practitioners will learn

- Capture platform forces and trends
- Understand platform strategies
- Identify platform requirements
- Platform performance management
- Decision making around platform

What Practitioners will work with in Practice

- Work with stakeholders and IT owners
- Benchmark platform maturity
- Develop platform guidelines
- Platform service model definitions
- Define platform standardisation and integration potential

Modelling capabilities Practitioners will gain

- Platform Stakeholder Map
- Platform Requirements Model
- Platform Strategy Canvas
- Platform Capability Maps
- Platform Services Model
- Platform Rules & Compliance Model

Enterprise Standards used

OMG (software standards):

- UML - Unified Modelling Language
- BPMN - Business Process Modelling Notations

LEADIng Practice (Enterprise Standards):

- Emerging & Disruptive Platform Forces & Trends
- Platform Ontology
- Platform Taxonomy
- Platform Classification & Categorisation
- Platform Artefacts
- Platform Modelling Notations (PMN)
- Platform Lifecycle

Open Group Technology Architecture

IEEE Technology Engineering standards

ISO 42010 Systems & Software Engineering

ITIL 3 (IT delivery concept)

COBIT (Governance)