

ROBOTIC PROCESS AUTOMATION PROGRAM

We understand why an increasing amount of organizations are starting to turn their attention towards an emerging technology practice called robotic process automation (RPA) to streamline enterprise operations and reduce costs, drive performance and maximize value. We would therefore like to invite you to come and participate in our Robotic Process Automation (RPA) Program.

The RPA program is an intensive workshop that is tailored to take advantage of the many potential benefits around this new and emerging technology. Robotic process automation is a new and emerging form of business process automation technology based on the notion of software robots or artificial intelligence (AI) workers.

You get to learn how you can use RPA to automate mundane rules-based business processes, enabling business users to devote more time to serving customers or perform other kinds of higher-value work. We see RPA as a stopgap in route to intelligent automation (IA) via machine learning (ML) and artificial intelligence (AI) tools, which can be trained to make judgments about future results.

Improved employee and customer satisfaction

- ★ Tedious repetitive tasks are delegated to robots
- ★ Time generated to focus on customer care
- ★ Empowered employees to perform more value-added tasks

Deliver Excellence

Accelerated productivity gains

- ★ 1 robot replaces on average 4 FTEs
- ★ Robot costs are on average 50-90% lower than offshore/onshore employees
- ★ Quick development cycles, providing ROI in 3-6 months

Acceleration of ROI

Enhanced compliance

- ★ Traceability reduces risk of errors and secures consistency
- ★ Automated Control steps increase compliance
- ★ Systematic documentation of audit trail

Compliance to ever-growing regulation

The Robotic Process Automation Program provides course attendees with a practical hands-on workshop setting to explore the latest thinking, patterns and standards of government and city leaders, and allows them to immediately apply their new skills to their own Robotic Process Automation project. We also build cross-functional skills to solve complex problems, create opportunities, and make a powerful impact by responding to evolving leadership challenges and exposing them to the latest groundbreaking ideas and techniques.

Level	Workshop Type	Days	Course Cost
5	Sophisticated	3 x 5 days (+6 days prep/after)	Project Teaching & Coaching - 150K Euro
4	Advanced	2 x 5 days (+4 days prep/after)	Project Teaching & Coaching - 110K Euro
3	Progressive	5 days (+2 days prep/after)	Closed Course - 60K Euro
2	Foundational	3 days (+2 days prep/after)	Closed Course - 45K Euro
1	Basic	2 days	Closed Course - 25K Euro